# THE ART OF CRAFTING "KILLER" BUSINESS PLANS

# **ERICK KASNER, PhD**



Providing clarity, strategy, and realism, not only guiding your company to success but also impressing potential investors and partners

# **HOW TO CRAFT A "KILLER"**

**BUSINESS PLAN.** 

A GUIDEBOOK THAT

**WILL GET YOU FUNDING OR** 

**INVESTORS FOR YOUR TO BE** 

**LAUNCHED OR START-UP BUSINESS** 

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Erick Kasner, PhD

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I have strived to be as accurate and complete as possible in creating this guidebook. However, due to the dynamically changing nature of the business world, businesses launching, and start-ups, I do not warrant or represent at any time that the contents within are 100% accurate. This guidebook is based on my knowledge, experience, and expertise, as presented in the forward section and throughout this handbook.

While all attempts have been made to verify the information provided in this guidebook, I cannot assume responsibility for errors, omissions, or contrary interpretations of the subject matter herein. Any perceived slights of specific persons, peoples, or organizations, along with associated descriptive information, are unintentional and coincidental.

There are no guarantees in practical advice books, like anything else in life. Instead, readers are cautioned to rely on their judgment about their circumstances, finances, and ability and act accordingly. This guidebook provides a good blueprint and a roadmap to crafting exceptional business plans, which will get you investors and funding if followed as directed herein.

This guidebook is not a source of legal, accounting, or financial advice. I recommend you seek competent professionals in these fields as referenced herein.

n effective business plan is the cornerstone of any successful business launched or started. It serves as a roadmap, blueprint, and a compass, if you will, guiding your business through the phases of implementation, growth, and sustainability. This guidebook will shepherd you with effective strategies to craft a "killer" business plan that will help to launch your business, attract investors, partners (if needed), and sets the stage for your business to grow.

If you want to secure a grant, borrow money for a business launch or a start-up, or expand your business, you need a business plan, plain and simple. Without one, a lender cannot assess what you are trying to do and how. Even your rich uncle will ask for one from you if he's smart. Are you looking for start-up money from a bank, SBA, angel investors, venture capitalists, or crowdfunding? Better have one in hand that is well-executed or kiss off getting any money from these sources or anywhere else.

Equally important, however, is to ensure that your credit score is at least 650, 680, or higher before seeking outside funding. Below this credit score benchmark, no one will lend you money or invest in the dream business you desire to launch or start up. As referenced further below, your single-page business plan could be used to repair your credit score; many outside sources will help you do that, too, but it costs money. A good credit score, as noted, is a must to get funding, along with some prior experience in managing an operation or a business. For example, Jeff Bezos could not get his initial funding to start Amazon back in 1994. His only avenue for funds was his stepfather, who gave him \$250,000 to launch his

online bookstore. Once Amazon was launched and operating, Bezos received additional funding through an initial public offering or IPO.

However, it should be pointed out that a well-crafted business plan, as guided herein, can tip the balance of credit score needed from 680 down to 650, even 640. So, pay close attention to the strategies provided in this guidebook.

A business plan must meet criteria before anyone risks lending or giving you money. The same applies when you or anyone else seeks to invest in a company. You want to see their annual report or a prospectus, which gives you detailed information on them, their business, and more.

In terms of duration, business plans can be long-range or short-range, dictated by purpose. They may be operative or corrective; the operative details your operation, while the corrective makes needed changes. Regarding the frequency of use, they could be single-use or standing plans. These should be unique and differ if they become repetitive.

Even if you don't anticipate borrowing money for a business launch, start-up, or short-term needs (short-term designates one year or less), you should still create a business plan. A business plan is a road map to success. In simple terms, think of a business plan as taking a long car trip. You plan which highways or roads to take and when and where to stop to rest and eat. Those who elect to travel by the seat of their pants will likely reach the final journey delayed,

frustrated, and exhausted. It is not only for launched or start-ups that need business plans; for an existing business seeking to expand, financing from a bank, SBA, venture capitalist, or rich uncle, a business plan involves coupling experience with the desired future outcome.

Investing in your prospective business is risky. Therefore, you must minimize that risk to yourself and a potential investor. Avoid generating a flawed business plan at all costs, not just for your sake but for the future of your business. All the financial and marketing information must be addressed and projected carefully and honestly from start to finish. Otherwise, you will need to backtrack, wasting valuable time, resources, and opportunity costs.

Included herein are all the elements needed in a business plan, from a basic business plan to more complex and more comprehensive ones generally required for funding requests or seeking investors. Knowing these features will enable you to draft one independently, from a simple single-page one for your utility to a more complex one needing funding for your business launch, startup, or business expansion. You will recognize and understand the plan's critical components and utility so that you can make changes as warranted based on the feedback you receive from the bank, other money lending institutions, or an investor.

A single-page business plan is generally suited for in-house projects to guide you like a compass from inception to completion. For example, set up a website, develop a new product, launch a brand awareness campaign, expand production equipment, etc., or even prepare an employee handbook. However, to be effective, single-page business plans need to be *time-sensitive*, as illustrated further below.

The purpose of this guidebook is to put you at ease with crafting effective business plans from a simple single page to a more complex, even comprehensive multi-page one used to obtain funding from the bank, SBA, or an investor. I have seen business plans that are 32 pages long for a loan seeking \$100,000, sometimes even for less money. Even a multi-million-dollar need for funding should refrain from exhaustive page numbers for practical reasons. Put yourself in the loan officer's shoes or an investor having to read all those pages. It will sit in their inbox practically forever. You want the loan you seek and quickly write an effective and concise business plan that will make the loan officer or an investor want to read it and understand your needs and prospective success. Herein, I show you how to craft a "killer" business plan to suit your purpose, from one needed for in-house purposes to an elaborate one to get you funding. You should not need a consultant to help you, though that choice becomes yours. You can contact me if you need further assistance creating a custom business plan at erickkasner@erickkasner.com or erickkasner@gmail.com.

As noted above, a well-written or executed business plan will secure funds for you much more quickly, provided all the elements needed are present. It begs you to learn to draft one yourself while understanding the key components and language that feed an effective business plan. Plenty of

examples and templates are provided herein to get you going effectively.

Remember that a business plan is not only used to secure funds. It is also an essential road map to manage your business, its growth, and projects within your business entity. So, let's start with a simple business plan that should cover a single page (a Single-Page Business Plan) though should not exceed two pages.

#### THE SINGLE-PAGE BUSINESS PLAN

The single-page business plan is a concise document that outlines the core aspects of your business, project, or business strategy. Though traditional business plans, as will be covered further below, can be lengthy and detailed, a single-page business plan is designed to be a quick and easy reference tool that captures the key elements of your business, project, or marketing strategy, for example, on a single page. It typically includes essential components such as your basic idea, strategy, and financial basics. The single-page business plan, as mentioned previously, is not intended to secure funding, though it could be for a microloan or a line of credit up to \$25,000. They are used mainly for in-house projects. Here is an example of one.

# A Business Expansion Into A New Market Through New Products:

**Strategy:** Research and identify new markets, then launch a new product line.

**Target Customers:** Small to medium-sized businesses in the automotive industry.

**Competitive Advantage:** We can offer customized products that would meet the needs of our customers and prospects.

**Resources Needed For This Venture:** One to two additional laboratory personnel, an R&D budget, and a marketing budget.

Timeline For This Venture: First Quarter, research needs; Second Quarter, develop the product(s); Third Quarter, launch the new product(s); Fourth Quarter, initiate the marketing and awareness program.

Here is a straightforward template for an expanded, simple business plan. Two examples follow that you can use to create your own or model after:

The Essential Components That Make Up the Simple Business Plan:

#### 1. Executive Summary

• **Mission Statement** – The business's core mission

- **Vision Statement** The future seen for the business
- **Business Structure** Sole proprietor, LLC, S-Corp, etc.

#### 2. Business Description

- Industry Type of industry entering
- **Product/Services** What is being offered?
- Target Market Who are the prospective customers?
- **Location** Operating where?

#### 3. Market Analysis

- Market Need What need does the product or service fill?
- Competition Who are the competitors, and how does this business differ?
- Marketing Strategy How will this business attract and retain customers?

#### 4. Operation Plan

- Production How will the products be produced?
- Suppliers Who are the materials suppliers for the products or services?
- Facilities What type of facility will be needed to produce?

### 5. Management And Organization

Management Team – Who are the key members?

- Personnel Needs What additional staff would be needed?
- **Legal Issues** Are there any legal considerations or requirements at play?

#### 6. Financial Plan

- **Startup Costs** initial investments
- **Revenue Stream** How will the business generate revenue
- Projected Financials Financial projections for the next three (3) years
- **Funding Requirements** How much money is needed to get started and be sustained?

Remember, this single-page business plan aims to provide a quick overview of your business strategy and goals. It should be easy to read, intuitive, and easy to understand as read. Above all, to capture the reader's attention, wanting him or her to read on. The above template is suitable for customization to fit your business's specific needs and goals. The following example provides an effective single-page business plan with components adjusted to fit the situation and this business's needs. It exceeds a single page; two and a half pages, to be exact, because of its expanded layout.

# AN EXPANDED SINGLE-PAGE BUSINESS PLAN EXAMPLE



Business Name: Brew Delight

Business Owner: Richard and Mary Eagan

Location: Winter Garden, Florida

**Mission Statement**: To serve the Winter Garden community of Florida with high-quality coffee and locally made snacks in a comfortable environment. Secure Wi-Fi will be available for those in need at no cost.

**Vision:** To be the go-to coffee shop in Winter Garden, Florida, fostering a community of coffee lovers and a friendly meeting place for coffee, as well as an effective work environment while enjoying a brew.

#### **Objectives:**

- 1. Generate a monthly revenue of at least \$10,000 within the first year of operation
- 2. Expand menu offerings after the first six months

3. Build a loyal base of at least 300 customers by the end of the first year

#### **Products:**

- 1. Specialty coffees and teas
- 2. Fresh pastry and specialty donuts
- Unique coffee beans sourced primarily from local sources
- 4. Monthly coffee-tasting events

#### **Target Market:**

- 1. Local professionals and local businesses
- 2. Residence within a 5-mile radius
- 3. Tourists visiting the Winter Garden and Orlando areas

#### **Competition:**

- 1. Majos coffee chains, Starbucks and Dunkin' Donuts
- 2. Local cafes in Winter Garden

#### Niche Or Unique Selling Position:

- 1. Use of high-quality coffee beans and food products
- 2. Pleasant, local community environment, with work areas and free, secure Wi-Fi
- Frequent free events and workshops to engage the local community

#### **Marketing Strategy:**

- Social media campaigns with Facebook, Instagram, and LinkedIn, as applicable
- 2. Partnership with local businesses and events
- 3. Loyalty programs offering discounts and special offers

#### **Operations Plan:**

- Lease 1500 SF space in the metropolitan Orlando, Florida area
- 2. Hire two full-time servers and two part-time staff
- 3. Open daily from 7 am to 7 PM

#### **Financial Investments:**

- Startup costs: \$50,000 for renovations, equipment, initial inventory, and promotions
- 2. Funding: \$30,000 from the owner's investment, \$20,000 in a microloan from a local bank
- 4. Break even within the first eight (8) months of launching.

The different but essential sections of the business plan are listed below, with a straightforward explanation for each. The more you know about the make-up and the vital components that go into a business plan, the better prepared you will be to get your business off the ground and run it effectively. In my 35 years of business ownership, there has never been a year that we lost money, not even during the lean years that every business faces, subject to economic conditions or emerging competition. Every new product

we developed was subjected to a business plan through inception and adjusted as concepts changed or escalated. But, mind you, we did make our share of mistakes, which this guidebook can help you avoid.

In short, running or launching a business without a business plan is like functioning with blinders, neglecting the peripheral objects around you that could be a key. Therefore, a business plan is necessary to launch and run a business successfully. It is even more critical to execute one for start-ups or launched businesses. I must emphasize these points repeatedly herein.

It should be noted that there is a significant difference between a launched business and a start-up, fully detailed in Chapter 1 of my book, <u>Launching Your Dream Business</u>, available on Amazon and for free download on my website, <u>erickkasner.com</u>.

Not all business plans are created equally, as not all businesses function similarly; it is essential to remember this. Yet all business plans have fundamental and functional components that are needed and thus crucial depending on their utility. Additionally, once you create your business plan, it will change over time and often during and after the launch—just like your business, which should be dynamic and not a static entity.

Think of it as how life changes a person – high school, college, work, marriage, children, work advancements, and retirement. The same applies to businesses. Regardless of how good you think you are, you will not know everything that feeds it, even if you research well.

Even then, changes will still occur as you progress since your business's life will be dynamic – even if you plan to own a diner, for example. The dynamics are changes to the menu, changes in the neighborhood, expansion or reductions of stores in the area and type of stores, and other economic impacts such as competition, supply chain issues, and escalating inflation. Another example is Amazon. Started in 1994 as an online book retailer. We see what type of retailer it is today, which has changed dynamically over time, where 60% of products sold on its website are those of others.

Think of someone writing a textbook I did before starting my own business or while employed by others, *Essentials Of Engineering Economics*. As I wrote each chapter of my book, I often recognized that I might have left out information or changes that needed to be made in previous chapters as I reflected upon them as I progressed. Thus, changes were made as often as warranted and often on the fly, which can be counter-productive, though a necessity. Changes to a business are not as action-responsive as writing a book. Changes to a business plan are generally annual (unless at the very inception), depending on the type you launch, including the business plan itself.

Research first, followed by creating a formal business plan, can be very time-consuming, as can its output's efficacy. Follow closely this guidebook and the templates and examples provided above and below. You will benefit from all the tools needed to craft a "killer" business plan that will get you that funding and help you grow your business, provided all the other musts and preferences are in play.

# ESSENTIAL COMPONENTS OF A WELL-CRAFTED BUSINESS PLAN

Below are the important sections you need to include:

#### **EXECUTIVE SUMMARY**

The executive summary tells the reader what you need for your business and why. It should be short and sweet. For example, it could include a loan to buy specific equipment required to enhance your production output or a new service van. I state specific equipment, detailing it as much as possible without being technically dull. You do not need to include detailed technical specifications in this summary. However, a specific area within the business plan may warrant that, as shown below.

Often, a big mistake is to include this essential information, the executive summary, somewhere else in the plan. Instead, the summary needs to be upfront, clear, and concise, explaining and detailing in limited paragraphs how this plan would benefit your business economically, like increased revenues, for example.

Again, keep the summary short and business-like, no less than half a page and not more than a full page. How detailed you need to be about using the funds may extend the summary slightly. However, as a rule, the executive summary should never exceed one page. Remember that your prospective investor, bank, SBA, angel investor, or venture capitalist has limited time on their hands, even your rich uncle. So, the executive summary needs to snatch their

attention immediately or whet their appetite, so to speak, wanting them to read on and then invest in your dream business.

Moreover, statistics state that you have only 15 seconds to catch their attention with your initial paragraph to the executive summary. Make it dynamic and well-written to force them to continue reading the rest of the executive summary, followed by the rest of the business plan.

The executive summary should give the reader a general understanding of your projected needs while simultaneously resonating with a desire to read the rest of your business plan as already stated, but it needs to be reinforced. So, make it persuasive and hook the loan officer or investor. You can include a conclusion statement at the end of your business plan to reinforce what you are trying to achieve and how the funds sought would help you to achieve this goal. The conclusion should mimic the executive summary with no more than three paragraphs.

Some schools of thought recommend writing the executive summary after all the components, as given below, are done since you can rely upon them to feed the language needed in your outline. Others recommend writing it at the start as a building platform for the other sections required. There is no right or wrong way; it is only a matter of preference. I prefer writing the executive summary first, followed by the other necessary components. My only recommendation is to have the executive summary up front. How you derive it, initially or conclusively, rests with you.

Here is a good example of an Executive Summary, including the amount of funds sought, how to be utilized, and the return on these funds sought or their repayment.

# A Sample Of An Effective Executive Summary

Delvo Transportation is a minority-owned, newly established, long-haul Trucking Freight company. It is founded on extensive experience, expertise, and industry alliances. The company utilizes a solid and proven business structure to secure quality drivers, high-ticket freight, and an accurate delivery service to all our clients.

Delvo is strategically and geographically located in Delran, New Jersey, with easy access to an abundance of freight from the major ports and industrial parks within a 50-mile radius. We also have access to abundant top-end freight through our past and current industry affiliations and are receiving more lucrative offers as of this writing.

We intend to start with a single truck, though we look to expand to four (4) trucks a year or so later, as mandated by the current shortage of delivery trucks and drivers.

Delvo Transportation is seeking a loan of \$100,000 to purchase, license, and put into operation our first truck and trailer. We are confident that each truck will modestly bring in an annual gross revenue of \$345,000 and net a minimum of \$75,000 in profit annually, even after loan repayment. With our industry experience, expertise, and alliances used to implement our unique

strategies and business structure, we are fully prepared and equipped for short-term and long-term business success.

It tells the story well in a good summary and motivates the reader to read the rest of the business plan.

# **Business Description**

Not to be confused with the executive summary, this section briefly describes your business and your industry. Not only does it discuss your overall business, but it also includes how the industry itself affects your business. Part of the above executive summary example could find a place in the business description instead, but the impact could likely differ.

You want to describe the industry and discuss your business' outlook and future projections. Information gathered from the past and carefully extrapolated to the future can likely furnish business trends. Also, provide information about all the various markets within this industry, as applicable.

You want to describe new products and developments that will positively benefit your business and the economy, if applicable. Ensure you get the most reliable data, be honest and conservative with your data, and always list your sources. Good sources give you credibility.

Sometimes, a mission statement is included within the executive summary. That is up to the writer. I prefer my mission statement as the opening paragraph of the executive summary.

#### **Product or Services**

Outline your products or services, their niche or unique features, benefits, and unique selling points. Elaborate within reason on how your product or service addresses the needs of your target customers. If the business plan involves equipment or marketing expansion, how will it either enhance your revenues or increase productivity, thus reducing costs, as and if applicable?

# **Market Analysis**

Conduct a thorough analysis of your industry, target market, and competitors. Include market trends, customer needs, and the competitive landscape if it exists. Include well-researched on the market size, growth potential, and any potential impact of regulatory factors, as applicable.

# **Marketing and Sales Strategy**

Detail your marketing and sales approach to motivate buyers. Define your market segments, positioning strategy, pricing strategy, distribution channels, promotion strategy, sales forecasts, and how you plan to bring in customers and retain them.

# **Organization and Management**

Describe your company's organization and the critical management team, including their roles and experiences. If management or key personnel have gaps, clarify how that will be cured.

## **Financial Projections**

As needed, develop detailed financial projections, including income statements, cash flow projections or analysis, and balance sheets. Include growth rates, pricing strategies, and operating expenses. Include a break-even analysis to determine when your business will become profitable.

# **Any Funding Requests**

If you are seeking funding, clearly state the amount you need, the purpose of the funds, and how you plan to use the borrowed funds. Provide any current debt and how you plan to repay the borrowed funds. Provide honest and compelling reasons why potential investors should invest in you, your business, or your project. Keep in mind that the details herein go over and above the summary provided in the executive summary.

# **Appendix**

Include any additional information or support documents that will support your business plan, such as resumes of key personnel. Legal documents, if applicable, product samples pictorially, and testimonials. Though optional, this section can provide additional credibility and depth to your plan or request.

A well-designed and crafted business plan tailors itself to specific needs and goals and should not be a shot in the dark. Remember, your business plan should not be a static instrument but should be updated regularly depending on its scope, intent, or the amount of funds sought, if applicable. Above all, a well-crafted business plan will serve as your business's roadmap, guide decision-making, and help you secure funding. Moreover, your business plan should be well-researched, realistic, focused, and tailored to your specific needs and circumstances, yet easy to understand. A well-crafted and robust business plan increases your chances of achieving your goals and building a successful business.

Here is another example of a well-written expanded business plan for Sensible Car Rental Company.

# Sensible Car Rental Company's Business Plan

#### **Executive Summary:**

Sensible is to be a launched car rental business that provides affordable and reliable transportation solutions to residents of New Jersey and local areas and tourists visiting the Atlantic City, New Jersey, area. With a fleet of five vehicles initially, we intend to offer quality vehicles at competitive prices, backed by clean vehicles and above-board customer service. Our business model focuses on providing convenience, flexibility, and cost-effectiveness to our customers while creating job opportunities within the community. Sensible Car Rental seeks to borrow \$160,000 to purchase five (5) vehicles to service prospective customers.

#### **Business Description:**

Sensible Car Rental will cater primarily to tourists visiting the Atlantic City, NJ area, known for its vibrant tourism industry, specifically in the spring, summer, and fall. Our fleet initially will consist of five well-maintained vehicles, each priced at \$32,000, resulting in an initial investment of \$160,000. These vehicles will undergo regular maintenance to ensure safety and reliability for our customers and be available to always rent, within reason.

#### **Market Analysis:**

Atlantic City is a premier tourist destination, attracting millions of visitors annually. The state's diverse attractions, including beaches, theme parks, and cultural landmarks, make it an ideal location for a car rental business. Sensible aims to tap into this lucrative market by offering competitive rates and personalized services tailored to tourists' needs.

#### **Financial Plan:**

Initial Investment: \$160,000 (for five (5) vehicles)

#### Monthly Expenses:

• Commercial Insurance: \$10,000

• Vehicle Maintenance: \$20,000

• Vehicle Security: \$2,500

• Total Monthly Expenses: \$32,500

#### **Anticipated Revenue:**

Based on market research and pricing strategy, the anticipated monthly revenue is \$70,000, with a monthly profit margin

before taxes of \$37,500. The return on investment (ROI) is therefore:

37500/160000= 23.4%

Break-even should be reached within five (5) months after launch.

#### **Community Impact:**

Sensible Car Rental is committed to positively impacting the local community by creating job opportunities. We will prioritize hiring local area residents for various positions within our company, including customer service representatives, vehicle maintenance technicians, and administrative staff.

#### **Marketing Strategy:**

Our marketing strategy will target tourists through various channels, including online advertising, social media campaigns, and partnerships with travel agencies and hotels. We will highlight the convenience and affordability of our services, emphasizing the ease of exploring Atlantic City and area attractions with reliable and affordable vehicle rentals.

It is important to note that this business plan is only about  $3\frac{1}{2}$  pages long yet communicates effectively in that space. However, as discussed further below, an additional page of cash

flow analysis would likely be needed. An investor or a bank would welcome this concise business plan to get the ball rolling, and the more comprehensive one below that follows, yet it is still only six pages long and seeks \$800,000 in funding.

#### A COMPREHENSIVE BUSINESS PLAN - EXAMPLE

Here is another example of a business plan, though it is more comprehensive than the above one due to the funding requirement.

# **Business Plan - Urban Farming and Produce Supply Company**

#### **Executive Summary**

Urban Farming and Produce Supply Company focuses on urban farming and supplying fresh produce to local communities and restaurants through innovative farming techniques. It aims to transform urban spaces into productive farms that provide fresh, locally grown produce to communities and businesses, promoting sustainability and healthy eating through strong community relationships. Urban Farming aims to meet the growing demand for fresh, healthy, and locally grown produce by focusing on sustainability and local sourcing.

Urban Farming seeks \$800,000 in funding to launch this endeavor, details of which are given below.

#### **Business Overview (Mission Statement)**

Urban Farming aims to address the growing demand for fresh, locally sourced produce by establishing urban farms in underutilized city spaces. We strive to provide high-quality vegetables, herbs, and fruits to local residents, restaurants, and grocery stores.

#### **Market Analysis**

#### **Industry Overview:**

The global urban farming market was valued at \$200 billion in 2023 and is expected to grow at least 3.5% annually.

#### **Target Market:**

Urban residents Local restaurants and cafes Local grocery stores and farmers' markets

#### **Customer Segmentation:**

Health-conscious urban dwellers Chefs and restaurateurs focusing on farm-to-table concepts Grocery store chains and independent grocers

#### **Competitive Analysis**

# **Competitors:**

Gotham Greens BrightFarms Square Roots

#### **Competitive Advantage:**

- Use of advanced hydroponic and vertical farming techniques to maximize yield
- Strong relationships with local businesses and community organizations
- Commitment to sustainable practices and reducing food miles

#### **Products and Services**

#### **Product Line:**

Fresh leafy greens (lettuce, spinach, kale)
Herbs (basil, parsley, cilantro)
Microgreens
Seasonal vegetables (tomatoes, peppers, cucumbers)
Small fruits (strawberries, blueberries)

#### **Future Products:**

Value-added products (salad kits, herb blends).
Educational workshops on urban farming and sustainability

#### **Marketing and Sales Strategy**

#### **Marketing Plan:**

**Local Marketing:** Partner with local businesses and community organizations to promote Urban Farming through joint events and promotions.

**Digital Marketing:** Utilize social media, email newsletters, and a blog to engage with the community and educate on the benefits of urban farming.

**Farmers' Markets:** Sell produce directly to consumers at local farmers' markets to build brand awareness and customer loyalty.

#### Sales Strategy:

**Direct Sales:** Develop a Community Supported Agriculture (CSA) program where customers can subscribe to receive weekly produce boxes.

**Wholesale:** Contract with local restaurants and grocery stores to supply fresh produce regularly.

**Online Sales:** Launch an e-commerce platform for individual orders and CSA subscriptions.

#### **Operations Plan**

#### Location:

The initial farm will be set up in a renovated warehouse in Brooklyn, NY.

Additional rooftop and community garden locations are planned for expansion within Brooklyn, NY, then expand

into the other four boroughs of New York City and

beyond as feasible.

**Technology:** 

Implement hydroponic and vertical farming systems to

optimize space and water usage.

Use automation technologies to monitor and manage

crop conditions.

**Logistics:** 

Partner with local delivery services to ensure timely and

eco-friendly delivery of produce.

Develop a supply chain management system to track

inventory, orders, and deliveries.

**Management Team** 

Founder and CEO: Michael Ogrham

Background in environmental science and urban

planning with ten (10) years of experience in

sustainable agriculture.

**COO:** Yolanda Myshpi

Experience in operations management and logistics

with a focus on food supply chains.

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Head of Marketing: David Igmarr

Provides digital marketing and community engagement expertise with over eight (8) years of experience in the

food and beverage industry.

Financial Plan

**Business Launch Costs:** 

Facility renovation and equipment: \$500,000

Initial inventory (seeds, nutrients, growing mediums):

\$50,000

Marketing and advertising: \$100,000

Working capital: \$150,000

**Funding Requirements:** 

Total funding needed: \$800,000 to cover the above

launch costs

Sources of funds: Angel investors, grants, small business

loans, crowdfunding

**Revenue Projections:** 

Year 1: \$500,000

Year 2: \$1,200,000

Year 3: \$2,000,000

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#### **Profitability:**

Break-even point expected in Year 2

Return On Investment, ROI, 62.5% in the first year

The net profit margin target is 12% by Year 3, which may be low for a discriminating venture investor who would likely seek the company's partial equity as an offset.

**Important Note:** Your well-crafted business plan should include additional parts, as given below, depending on the amount of money sought or as needed by the lender.

# **Projecting Sales**

After thoroughly analyzing the market, you need to determine the sales potential of your product or service through a qualitative and quantitative assessment. Qualitative means a descriptive detail of your plan based on the position of your product, its price, its distribution (for physical goods), sales strategies, and how the market is defined and analyzed. On the other hand, quantitative means a numerical and objective analysis of the market and your anticipated positioning with numbers in support. Refrain from a subjective analysis to fit your needs or future needs; be conservative in your quantitative research.

An example of projecting sales within a business plan follows further below.

# **Competitive Analysis**

You need to identify your competition precisely unless you profess to enjoy a monopoly, even an oligopoly, with your product, as Apple and Samsung do to some extent. However, you need to keep in mind that in a monopolistic environment, unless your product is patent-protected, competitors will jump in quickly if it takes off, as with the Apple Watch. Therefore, competitive expectations must be included in your business plan. For example, think of the many smartwatches currently on the market, aggressively competing against each other, yet few against Apple's WATCH; why?

Provide a list of companies that sell the same or very similar products, as illustrated above, with the smartwatch. If none exist, state this with caution, indicating that you should or could enjoy a monopoly for up to 5 years (or another suitable timeline).

For this section, you need to state your business strategy and its relation to your competition. The primary purpose of this part is to pinpoint your competition's strengths and weaknesses and vice versa. Knowing this will help you improve your weaknesses.

## S.W.O.T. Analysis

A S.W.O.T. analysis is vital for starting, developing, and growing your business to its full potential, regardless of size. The acronym

S.W.O.T. stands for strengths, weaknesses, opportunities, and threats.

Any prospective investor in your launch or a startup, including SBA or even a credit union, would want to know about the strengths and weaknesses of your competition through your competitive analysis. Still, you must equally realize and identify your own. Otherwise, your business plan will seem worthless to a potential investor.

Even if you are not seeking funds, a S.W.O.T. analysis is an integral part of your road map to success. Avoiding S.W.O.T. analysis is starting, developing, and growing your business while wearing blinders. You'll fail to "see the forest for the trees."

The opportunities and threats are directly related to your competition. You can see it as an opportunity and advantage your product or service has against your competition. But it's equally critical for you to identify and present the advantages and threats your competition holds over you that can (and will) impact your business's success after launch or startup.

Painting a rosy picture without invoking S.W.O.T. analysis would likely diminish your chances of success.

#### **Risk Assessment**

What risks are involved in either producing products or offering your services? Such an analysis should go beyond S.W.O.T, which I covered above. During the stages of development of your product or service, you need to identify potential risks and include them in your

business plan. Risk assessment is often subjected to technical developments. In the case of a service, it is generally included in the strategies for planning the type of service you offer.

Quantitative and qualitative analyses are available for assessing risk. First, quantitatively, through profit and loss statements and cash flow analysis, as and if needed. On a qualitative basis, the following is an excellent example to consider.

In my business, we developed a truly revolutionary wood finish many years ago called EQUAL®. It was based on water-based technology, offering translucency like a solvent-based wood lacquer, that is why we termed it EQUAL®. Note the reason behind the product name. It was a very environmentally friendly finish, a green product, and the first of its kind on the market. It offered easy application, quick drying time, and nearly zero environmental impact. A true breakthrough, perceived.

Samples were sent to customers and prospects for evaluation with positive feedback. So, we made the product and began selling EQUAL® Wood Finish. But then, a snag materialized. It was a nicelooking finish with low water resistance, critical to product performance needs - unless the furniture was to be applied to was a display item, with a DO NOT TOUCH sign.

As stated, we failed to develop a qualitative and qualitative analysis with EQUAL® and poor risk assessment before we began marketing it. Keep this essential aspect continually in your mind. However, we

engaged in an in-house business plan for its development, marketing, and production.

#### **Cash Flow Analysis**

A cash flow analysis statement provides a financial picture of a business's available cash within the duration of a project being invested in. This statement is essential for a lender to view. SBA and banks require such. If you plan to borrow money through SBA, bank, or a venture capitalist, in a sizable amount, consideration to lend will require its inclusion in your business plan. Without it, no one will fund your project, not even your rich uncle.

Another way to understand cash flow is the amount of cash the business generates after all necessary expenses – and only the essential expenses have been deducted. But, again, note the word "necessary."

# Cash Flow Analysis Example For A Business Plan, Simplified

1. **Starting Cash Balance:** At the beginning of the period (usually for a month or a year), you would list the business's cash balance. Let's say it starts with \$50,000 in cash.

#### 2. Cash Inflows:

- **Sales Revenue:** Your Business sells Products or Service. The anticipated monthly sales are \$100,000.
- **Investment:** You also received a \$20,000 investment from an angel investor.

• **Loans:** Your Business secured a bank's small business loan of \$30,000.

**Total Cash Inflows**: \$100,000 (Sales Revenue) + \$20,000 (Investment) + \$30,000 (Loan) = \$150,000

#### 3. Cash Outflows:

- **Cost of Goods Sold (COGS):** The anticipated COGS is 60% of sales revenue.
- Operating Expenses: Rent, utilities, salaries, marketing expenses, etc., amount to \$40,000 monthly.
- **Loan Payments:** The repayment of the small business loan is to be \$2,000 per month.
- **Taxes:** Estimated taxes are to be \$5,000 per month.
- Interest Payments: Any interest payments on loans or credit lines are also to be included. Let's say it's \$1,000 per month.

**Total Cash Outflows:** \$100,000 (COGS) + \$40,000 (Operating Expenses) + \$2,000 (Loan Payments) + \$5,000 (Taxes) + \$1,000 (Interest Payments) = \$148,000

- 4. **Net Cash Flow**: Cash Inflows Cash Outflows = \$150,000 \$148,000 = \$2,000
- 5. **Ending Cash Balance**: Starting Cash Balance + Net Cash Flow = \$50,000 + \$2,000 = \$52,000

Though simplified, this derivation example gives a basic idea of constructing a cash flow analysis for a business plan. Realistically, you are likely to have more detailed categories for both cash inflows and outflows, and you will likely need to project this analysis over several periods (e.g., months or years) to get a clearer picture of the business's financial health to a prospective investor. Depending on the loan size sought, SBA or a bank will require at least a year of monthly cash flow analysis, though likely 24 months, for a prospective loan of \$250,000 or more.

The same simplified cash flow analysis for twelve months is given in spreadsheet format below or on the next page.

			Business Name	ŧ	SAM	SAMPLE COMPANY	ANY		Prepared by EK	ĸ		This	This Date	
											Sign and Date above	e apove		
	Loan Funding	Month 1	Month 2	Month 3	Month 4	Month 5	Month 3 Month 4 Month 5 Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Summary Year 1
Cash on Hand (beginning of month)	50,000													
CASH INFLOW			92,000	88,000	88,400	93,640	104,204	120,624	143,487	173,436	211,179	257,497	313,247	
Sales Revenue		100,000	110,000	121,000	133,100	146,410	161,051	177,158	154,872	214,359	235,795	259,374	205,312	2,038,426
Loan - Angel Investor		20,000												20,000
Bank Business Loan		30,000												30,000
Revenue , Other														
4 TOTAL CASH RECEIPTS INFLOWS		150,000	202,000	209,000	221,500	240,050	265,255	297,781	338,359	387,794	446,974	516.871	598,558	2,088,428
Total Cash Available (before cash out)	50,000	200,000	202,000	209,000	221,500	240,050	265,255	297.781	338,359	387.794	446,974	516,871	598,558	2,088,428
CASH OUTFLOW														
Cost Of Goods Sold (COGS)		000'09	86,000	72,600	79,860	87,846	96,631	106,294	116,923	128,615	141,477	155,625	171,187	1,283,057
Operating Expenses		40,000	40,000	40,000	40.000	40.000	40.000	40.000	40,000	40.000	40.000	40,000	40,000	480,000
Loan Repayments		2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	24,000
Interest Repayment		1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	12,000
Тахөѕ		5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	5,000	60,000
TOTAL CASH OUTFLOWS		108,000	114,000	120,600	127,860	135,846	144,631	154,294	164,923	176,615	189,477	203.625	219,187	1,859,057
NET CASH FLOW		42,000	88,000	88,400	93,640	104,204	120,624	143,487	173,436	211,179	257,497	313,247	379,371	229,371
ENDING CASH BALANCE		92,000	88,000	88,400	93,640	104,204	120,624	143,487	173,436	211,179	257,497	313,247	379,371	2,065,085

Unless you are versed in accounting or financial analysis, your business plan's financial preparation should be delegated to your accountant. A good accountant can also be an excellent watchful eye over your business. Keep this in mind, and it's money well spent. Let me reiterate, though, that software available online can allow you to do this yourself, such as QuickBooks. Make sure that the outcome is reviewed frequently and perpetually by your accountant.

Here is another well-crafted business plan that you can follow as a template to structure your own, effectively communicating the need, the purpose of the funding needed, and the prospective success of the project.

### Sample Business Plan For A Niche, EV Repair Shop

Here is a sample of a business plan specifically tailored for a niche auto repair shop focusing on electric vehicles (EVs):

#### **Apex Car Care Repair Shop**

#### **Executive Summary**

**Introduction:** Apex Car Care Repair Shop (Apex) is a specialized auto repair shop servicing electric vehicles (EVs). The shop is located in a prime urban area and aims to meet the growing demand for expert EV maintenance and repairs as the demand for electric cars increases.

Our business intends to provide high-quality, reliable, and environmentally friendly auto repair services tailored specifically for electric vehicles, ensuring customer satisfaction through exceptional service and expertise.

Our business plan is to become the premier destination for EV owners seeking specialized repair and maintenance services in our area. We aim to achieve a 25% local EV repair market share within the first three years of operation. Moreover, we will expand our service offerings to include EV battery diagnostics and upgrades by the end of our second year of operation.

Our prospective key to success is specialization in EV technology, continuous training of our technicians, exceptional customer service, transparent communication, strategic location, and strong partnerships with EV manufacturers and suppliers.

We seek an investment of \$300,000 for leasehold improvement, equipment purchases, initial inventory, and working capital.

#### **Business Description**

The automotive industry is rapidly shifting towards electric vehicles, driven by environmental concerns and government regulations. The EV market expects to grow exponentially, presenting a lucrative opportunity for specialized repair services.

Our primary customers are electric vehicle owners, including individual consumers, fleets, and businesses with EVs. We will focus on urban professionals and environmentally conscious individuals who prioritize quality service and expertise.

**Competitive Analysis:** While traditional auto repair shops may offer basic EV services, few specialize exclusively in electric vehicles. Our competitors include other specialized EV repair shops and dealership service centers. However, our focus on expertise, customer service, transparent billing, and competitive pricing will differentiate us in the market and create a niche.

#### **Products and Services**

#### Services Offered:

Routine maintenance (battery health checks, tire rotations, brake inspections).

Diagnostic services (software updates, charging system diagnostics).

Repairs (battery replacements, electric motor repairs, electrical system troubleshooting). EV battery upgrades and retrofits.

Performance enhancements for EVs include tuning for efficiency or power.

#### Marketing and Sales Strategy:

#### 1. Digital Marketing:

Website optimization for local search engine visibility.

Content marketing (blogs, articles) focused on EV maintenance tips and industry trends.

Social media marketing to engage with EV communities and influencers.

#### 2. Local Advertising:

Targeted online ads (Google Ads, Facebook Ads) promoting our specialized EV services.

Collaborations with local EV clubs, environmental organizations, and EV dealerships for referrals.

**Pricing Strategy:** Competitive pricing based on industry standards for EV repair services. Transparent pricing and estimates to be provided upfront to build trust with customers.

#### **Promotional Tactics:**

Grand opening promotions and offering discounts on first services.

Customer loyalty programs (e.g., referral discounts, maintenance packages).

#### **Customer Relationship Management:**

CRM software to manage customer interactions and service history.

Regular follow-ups and satisfaction surveys to ensure ongoing customer satisfaction and loyalty.

#### **Operations Plan**

**Location:** Strategically located in an urban area with high EV adoption rates and accessibility to major highways. Ample parking and a welcoming customer lounge area will enhance the customer experience.

**Facilities and Equipment:** State-of-the-art diagnostic tools and equipment designed for EV repair and maintenance—eco-friendly practices implemented throughout the facility.

**Technological Integration:** Use of digital tools for service scheduling, diagnostics, and customer communication to streamline operations and enhance service efficiency.

**Staffing:** Experienced technicians certified in EV repair and maintenance. Continuous training programs to keep pace with evolving EV technology and industry standards.

#### Financial Plan

**Revenue Model:** Revenue generated from:

Service fees (hourly rates for repairs and maintenance).

Parts and accessories sales.

Additional services (upgrades, performance enhancements).

**Startup Costs:** The initial investment, including leasehold improvements, equipment purchase, initial inventory, and working capital, is estimated at \$300,000.

#### **Financial Projections:**

Year 1: Projected revenue of \$500,000 with a net profit margin of 15%.

Year 2: Projected revenue growth to \$800,000 with expanded service offerings and a net profit margin of at least 20%.

Year 3: Targeting revenue of \$1 million with increased market penetration and customer base expansion.

**Break-even Analysis:** Expected break-even point within the first 12 months of operation, driven by steady customer acquisition and repeat business.

#### **Risk Assessment:**

Market competition and rapid technological advancements in EVs could impact sales revenues.

An economic downturn could affect consumer spending on automotive services and EVs.

Regulatory changes could impact EV repair industry standards.

#### **Implementation Plan**

#### Timeline:

Within 60 days: Secure financing, lease location, and obtain necessary permits.

Within 120 days: Complete facility renovations, purchase equipment, and hire initial staff.

Within six (6) months: Launch marketing campaigns, build supplier relationships, and prepare for the grand opening.

**Monitoring and Evaluation:** Regularly review financial performance, customer feedback, and market trends to adjust marketing strategies and operational efficiencies as needed.

#### Conclusion

Apex Auto Care Repair Shop is poised to capitalize on the growing demand for specialized EV repair services with a strategic business plan focused on expertise, customer satisfaction, and operational excellence. By leveraging our unique selling proposition and executing a comprehensive marketing and operational strategy, we aim to establish ourselves as the premier destination for electric vehicle owners seeking reliable and expert auto care.

As your funding's scope increases, including a pitch deck with your business plan is a good idea, if not a must, which is the scope of our final topic.

# THE ESSENTIALS OF AN EFFECTIVE PITCH DECK

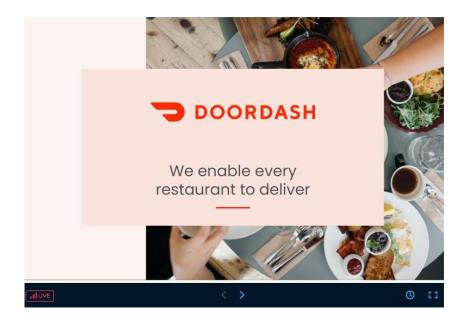
A compelling pitch deck is crucial for conveying your business launch idea or startup to potential investors. In most cases, and depending on the amount of money sought, it should go together with your written business plan. It's basically a graphic addendum to your business plan. Here are some critical steps and tips for creating an effective one.

#### **Structure and Content**

To maximize the effect, each paragraph stated below requires a separate slide. Do not crowd mutually exclusive topics into a single slide.

Start with a clear and engaging cover slide that includes your company name, logo, tagline, or brief description. Define the problem your product or service solves, such as "We enable every restaurant to deliver" or "Your Goods Delivered On Time, Every Time." This helps investors understand the market need, as pictured below.

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Subsequent slides present your solution and explain how it addresses the problem more effectively than existing solutions.

Show the size and growth potential of your target market. Include relevant statistics and trends to highlight the opportunity.

Explain your business model and how your company will make money. Describe your revenue streams and pricing strategy.

Showcase any success you have gained (e.g., sales, partnerships, user growth) and key milestones achieved.

Provide an overview of your product or technology. Focus on its "niche" and what makes it unique and compelling to buyers.

Discuss your competitors and what sets you apart (e.g., unique features, pricing, market position), "niche" again.

Outline how you plan to reach customers. Include sales and marketing strategies you intend to employ.

Present your key financial projections, including revenue forecasts, expenses, and funding required. Be realistic and transparent. The efficacy of this information can make or break the deal.

Introduce your management team and their relevant experience. Highlight only key skills and achievements. Again, be realistic.

Clearly state how much funding you seek and how you plan to use it.

#### Some Additional Hints And Information

Use clean, professional design with consistent branding. Avoid clutter and excessive text. Follow the KISS principle: Keep It Simple, Stupid.

Use charts, graphs, and images to illustrate key points and data. Visuals should enhance understanding and engagement, but make it visually easy to understand and follow.

Choose readable fonts and a color scheme that complement your brand. Use contrasting colors for text and background.

Rehearse your pitch multiple times to ensure clarity and confidence—time yourself to stay within typical presentation limits, 10 to 15 minutes.

Structure your pitch deck like a narrative to keep investors engaged and make your points memorable. Anticipate potential questions and objections. Be prepared to provide clear and confident answers. End with a persuasive call to action, scheduling a follow-up meeting.

Customize your pitch deck for different audiences and investors. Highlight aspects that are most relevant to each group.

Keep your pitch deck updated with your business's latest achievements and developments, particularly if the investors seek additional information or have questions. Update with testimonials as they come in.

Get feedback from mentors, advisors, or peers to refine your pitch deck. Make changes based on their suggestions and input.

In summary, creating an effective pitch deck requires balancing visuals and storytelling to convey your business plan and the opportunity you face and compel investors to take an interest. By following the above steps and tips, create a pitch deck that stands out and increases your chances of securing funding and support for your business launch, startup, or expanding your existing business. A compelling pitch deck can be created using Microsoft PowerPoint, or there are paid programs online. Some may even be free but beware of any free software since there is no such thing as "a free lunch.".

Conclude your "killer" business plan with a strong statement summarizing your vision of your business to be launched and the potential impact on the local economy or otherwise, as applicable. Moreover, reinforce your commitment to achieving your goals and your confidence in the viability of your dream business.

By following this comprehensive guidebook, you can craft a clear, compelling, and effective business plan that will help you navigate the complexities of launching and growing your business, including ensuring long-term success.

#### **Key Tips for Crafting a "Killer" Business Plan:**

- Be Clear and Concise, recognizing that investors don't
  have time to read extended, complicated business plans.
  Keep your language simple and to the point. Depending
  on the amount of funding needed, most business plans
  should not exceed ten (10) pages, plus quantitative
  information such as cash flow analysis, profit & loss
  statement(s), etc.
- Tailor it to your audience. The content and tone may differ depending on whom you are presenting: an angel investor, a bank, a crowd, or a venture capitalist.
- Be realistic. Avoid overly optimistic projections. Provide
  a solid understanding of your market, competition,
  challenges, and potential risks.



#### **ABOUT THE AUTHOR**

Erick Kasner has over 50 years of business and managerial experience through companies he has owned and in managing those of others. He has also held adjunct professorships at Kean University in New

Jersey, teaching Small Business Management, and later at Rutgers University, teaching Modern Business Management.

Erick was also a Certified SCORE Mentor for over five years, helping over 200 clients seeking to launch a business or a startup and helping existing small and medium-sized enterprises flourish.

He holds a BE in Chemical Engineering, an MS in Management Science, and a PhD in Business Administration and Management.

Erick resides in New Jersey and Florida and is very active in consulting small businesses, start-ups, and owners seeking to exit or retire.

Aside from this book, he has written many others that can be found on Amazon and his website, <a href="www.erickkasner.com">www.erickkasner.com</a>, on subjects from self-help, self-improvement, business start-up, and management to political science issues facing our nation. You can write to Dr. Kasner at <a href="mailto:ErickKasner@erickkasner.com">ErickKasner@erickkasner.com</a> or <a href="mailto:erickkasner.com">erickkasner@gmail.com</a>.

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#### A Comprehensive GuideBook For Turning Your Vision Into Reality

## LAUNCHING YOUR DREAM BUSINESS



FROM IDEA TO SUCCESSFUL IMPLEMENTATION
AND SUSTAINABLE GROWTH RESULTING IN THE MOST
REWARDING AND RICHNESS EXPERIENCES OF YOUR LIFE

ERICK KASNER, PhD